

Appendix D

Source document – Willow Walk Advisory Group revised notes of meeting held on 27th September 2011

Items related to ASB raised

Anti Social Behaviour (ASB)

Noise:

City Council had a number of complaints about street-life people Citywide, but these complaints tended not to be specific, but to be about the number of people gathering and the perception that they were intimidating. This was not unusual as complaints normally went up in the summer season and tailed off in the colder weather. A local resident had the most concerns about noise from the hostel, she was not present at the meeting as she couldn't attend.

Communal Gatherings:

Currently receiving reports such as 'People gathering around Eden Chapel', and actually require more detailed information, i.e. shouting and swearing loudly, inappropriate remarks and behaviour examples towards members of the general public.

The PCSO asked if there was enough evidence for another Sec 30 and was told the evidence would come from the police. If the police thought it was appropriate they would make representations to the City Council for another Sec 30. There are none in place in the City at the moment as up to now it was considered that there was not enough evidence to warrant Sec 30.

An idea about a new gathering place possibly two was discussed in a way which was well thought out i.e. the whereabouts, it being sheltered but well lit, an area so there is less possibility of drug use and ASB. **Action Point**

PCSO stated she is constantly moving them on from the Eden Chapel step, but they were going round the side of the building instead, though she pointed out that she and the other PCSO Lee Hurley who worked that area are aware of this and check this area also and have moved them from there. She pointed out that although they were being moved on from these spots, the people causing the ASB were now sitting around the Grafton Centre pedestrian areas causing problems there (as new seating facilities have been implemented). She asked what Willow Walk staff do regarding any issues. Hostel staff work with residents and have warning procedures in place for ASB in the hostel with a view to eviction if problems continue. We discussed that Willow Walk staff previously moved our

residents on from the Eden Chapel Step but due to risk of not knowing the other people hanging about with the residents it was deemed unsafe and if any incident were to occur, staff would not be insured.

Working with the ASS Team:

Safer Communities Section and the Police liaise closely with a number of agencies working with the Streetlife community in order to tackle any ASS issues that are reported. Those found to be causing a problem may not necessarily be residents of Willow Walk, but may already be known to other agencies, making it important that residents report incidents to the Police or Safer Communities Section. (Contact numbers at the end of the minutes).

Working with the Police:

Reports were also to be made to the police on **0345456 4564** but the number **101** could be used and is easy to remember. It was mentioned that Jane Drury is managing the Street Life Team, with 6 PCSO's, 9 Police Officers and 1 Sergeant.

Working with the community:

A resident raised concerns that situations/ASS happened along Fair Street and she used her back door to exit her home rather than the front to avoid bother. Other incidents were raised such as passing of items through the windows of the hostel and shouting up to hostel residents' rooms. So it was stressed further that incidents needed to be reported in greater detail ideally via the police. Local residents discussed the litter and fouling on Willow Walk and that local residents usually do the street cleaning. We could look at hostel residents getting involved with this and would be beneficial as they would hopefully take pride in the cleanliness of the street and encourage their peers or anyone else not to foul or litter the area.

The City Council Rangers in the area can deal with graffiti and litter and drug paraphernalia, they could be contacted via the Street Enforcement Team (contact numbers at the end of the minutes). Local residents had concerns that drug paraphernalia such as needles have been found in the alley behind Willow Walk (referred to as Dolls Lane) in recent years. If any such items, needles etc, are found then it needed to be reported to the Street Scene Team for them to remove, **and no such circumstances should local residents attempt to remove/dispose such items. Action Point**